

QUESTION BY COUNCILLOR

Question submitted by: Councillor Mrs Terri Beer

To Cabinet Member: Councillor Mark Shayer, Deputy Leader of Plymouth City Council

Question:

For 2 1/2 + years I have been unable to access my payslip. I've been sent links which don't work. I've reported this so many times and still nothing happens. The council are breaking the law by withholding payslips so what are you going to do to resolve this?

Response:

All employees and elected members have access to their payslips and notification of their allowances via the council's payroll provider system. Members are sent links to access the system by email. The council and payroll provider are unaware of links not working.

Guidance is being added to the 'Councillor Toolkit' area of the intranet and further training will be provided on how to access payslips via the system either virtually or face to face for anyone who requires it.

As a council we are committed to the corporate reduction plan which aims to be carbon neutral by 2030 and the non printing of payslips and for postage contributes to this ambition.

Signed:

Councillor Richard Bingley
on behalf of Councillor Mark Shayer

Dated: 23 September 2022